**CONDITIONS OF SALE**

**CONDITIONS OF SALE**

Holder of this ticket voluntarily assumes all risks and danger incidental to any event for which this ticket is issued and waives all claims against the event sponsor, the owner of the facility, the ticket producer or issuer. Admission is subject to compliance with all laws and facility rules and the ticket holder consents to reasonable examinations and searches to ensure compliance. Failure to comply with the law or facility rules may result in refusal of admission or expulsion.

No unauthorized recording of event where prohibited. Refunds only if event is cancelled.

No Exchanges.

**CONDITIONS DE VENTE**

Le détenteur de ce billet assume volontairement tous les risques et périls liés à tout événement pour lequel ce billet est émis et renonce à toute réclamation contre le promoteur de l’événement, le propriétaire de l’établissement, le fabricant du billet ou celui qui l’a émis. L’entrée est assujettie à la conformité à toutes les lois et à toutes les règles de l’établissement et le détenteur de ce billet consent aux inspections et aux recherches raisonnables aux fins d’en assurer la conformité. Toute violation des lois et des règles de l’établissement peut entraîner l’interdiction d’entrer ou l’expulsion. À moins d’une autorisation expresse, aucun enregistrement n’est autorisé sur les lieux.

Remboursement seulement si l’événement est annulé.

Aucun échange.

**Pricing and Availability**

The ticket price is $20.00 each. Please send a bank e-transfer to [singoutforcheo@gmail.com](mailto:singoutforcheo@gmail.com). There are no determining seating locations.

**Order Confirmation**

You will receive a “transaction ID” number from you bank account, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm via your bank whether or not your order has been placed. Only you may be aware of any problems that may occur during the purchase process. Sing Out for CHEO! will not be responsible for losses (monetary or otherwise) if you assume that an order was not placed because you failed to receive confirmation.

**Service Fees and Order Processing Fees**

Tickets purchased on through e-transfer are typically subject to a per ticket service fee and a non-refundable per order processing fee.

**Ticket Transfer**

There is NO ticket transfer. If an event is cancelled, only the original purchaser will be eligible for a refund.

Recipients will be able to print their “Receipt for your payment to Sing Out for CHEO!” confirmation.

**Opening Acts / Festival Acts**

Opening acts are subject to change or cancellation at any time without notice. No refund will be owed if a performer is changed or cancelled.

**Cancelled and Rescheduled Events**

Occasionally, events are cancelled or postponed. Should this occur, we will attempt to contact you to inform you of refund or exchange procedures for that concert.

If the event is cancelled, and you purchased your ticket, we will reimburse you. If the event was moved or rescheduled, there will be no reimbursement.

**Refunds and Exchanges**

Before purchasing tickets, carefully review the date and time of the event. Sing Out for CHEO! will not issue exchanges or refunds after a ticket has been purchased or for lost, stolen, damaged or destroyed tickets. Tickets purchased at different locations must be returned at the same location; retail location cannot exchange tickets bought online or by phone.

In addition, Sing Out for CHEO! may occasionally offer tickets for promotion and will not refund these tickets if the event is cancelled.

You agree that you will not attempt to evade, avoid, or circumvent any refund prohibitions in any manner with regard to tickets you purchased. Without limiting the generality of the foregoing, you will not contact Sing Out for CHEO! to seek a refund or exchange from us when we are prohibited from providing one by its clients, and you will not dispute or otherwise seek a “chargeback” from the company whose bank account you used to purchase tickets. Should you do so, your tickets may be cancelled, and we may, in its sole discretion, refuse to honour pending and future ticket purchases made from bank accounts on which such chargebacks have been made, and may prohibit all persons in whose name the bank accounts exist and any person who accesses any associated online account or who otherwise breaches this provision from using the Site.

If we issue you a refund for a ticket due to a cancelled event, we will issue a refund of the ticket’s face value. If a ticket was purchased through e-transfer, the event was cancelled and/or a refund is issued, we will NOT issue a refund of the ticket price you paid through e-transfer and the service fee (if any) you paid.

**Billing Information Verification**

Orders are subject approval through your bank etransfer.

**Delivery Options**

Sing Out for CHEO! will not deliver tickets.

**Pricing and Other Errors**

If the amount you pay for a ticket is incorrect regardless of whether because of an error in a price posted on your e-transfer or otherwise communicated to you, please contact your bank customer services.

**Limitation of Liability**

Stay alert at all times before, during and after the event. You voluntarily assume all risks and danger incidental to the event for which the ticket is issued, whether occurring before, during or after the event, and you waive any claims for personal injury or death against us, management, facilities, artists, other participants, and all of our respective parents, affiliated entities, agents, officers, directors, owners and employees on behalf of yourself and any accompanying minor. You bear all risks of inclement weather.

**License; Ejection and Cancellation; No Redemption Value**

You agree to comply with all of the Event Providers’ applicable rules, policies, terms and conditions (“Event Provider Rules”). Event Providers reserve the right, without refund of any amount paid, to refuse admission to, or eject, any person whose conduct management deems disorderly, who uses vulgar or abusive language or who fails to comply with Event Provider Rules. Breach of terms or rules will terminate your license to attend the event without refund. A ticket is a revocable license and admission may be refused upon refunding the ticket’s face amount. A ticket is not redeemable for cash.

**Recording, Transmission and Exhibition**

You agree that the event for which you purchase tickets is a public event, that your appearance and actions inside and outside the venue where the event occurs are public in nature, and that you have no expectation of privacy with regard to your actions or conduct at the event. You grant permission to us and the Event Provider(s) to utilize your name, image, likeness, acts, poses, plays, appearance, movements, and statements in any live or recorded audio, video, or photographic display or other transmission, exhibition, publication or reproduction made of, or at, the event (regardless of whether before, during or after performance) for any purpose, in any manner, in any medium or context now known or hereafter developed, without further authorization from, or compensation to, you or anyone acting on your behalf.

**You Are Subject to Search**

You and your belongings may be searched on entry to the event. You consent to such searches and waive any related claims that may arise. If you elect not to consent to such searches, you may be denied entry to the event without refund or other compensation. Under certain facility rules, certain items may not be brought into the premises, including without limitation, alcohol, drugs, controlled substances, laser pointers, strobe lights, irritants (e.g., artificial noisemakers), bundles and containers.

**Unlawful Resale of Tickets; Promotions**

Unlawful resale (or attempted resale), counterfeit or copy of tickets is grounds for seizure and cancellation without compensation. Certain maximum resale premiums and restrictions may apply in some provinces and we cannot be responsible for providing legal advice regarding resale or pricing of tickets. You are responsible for complying with all applicable ticket resale laws. In addition, we reserve the right to restrict or deny ticket purchasing privileges to anyone that we determine to be, or has been, in violation of our policies. Because we do not guarantee the authenticity of tickets purchased from any non-authorized third party reseller (such as brokers or individuals), we recommend that you purchase tickets directly through your e-transfer bank account, authorized partners or bank to ensure ticket authenticity. Tickets may not be used for advertising, promotions, contests or sweepstakes, unless formal written authorization is given by us.